



Villa Pascaline

Canggu, Bali





WELCOME

*We are happy that you chose Villa Pascaline
to discover magical Bali.*

*In this informative book, you will find all
the necessary information for an ultimate
experience and a relaxing stay.*

*All of us are at your service during your
entire holiday for any further information
or requests*

ENJOY...

*Laurent, Pascaline
And our Team*





WE WISH YOU... A RELAXING STAY

Villa Pascaline combines a location allowing you to explore all over the island while being quiet enough to enjoy the sweetness of life on this magical island.

All essentials for your holiday and relaxation are here: the infinity pool, comfortable sunbeds and in the garden, a traditional relaxing gazebo.

The magnificent, manicured tropical garden guarantees a unique gazing experience.

Our staff are at your service: daily housekeeping 7/7, daily gardener (not Sunday), pool maintenance 3 to 4 times a week.

In the heart of Balinese life, yet close to the attractions and amenities offered by the Island of the Gods.

The authenticity and tranquility of the villa and the refinement of the decoration with local accents, combined with contemporary comfort makes Villa Pascaline the ideal place to spend your holiday in complete serenity.



RENTAL CONDITIONS

VISITORS



No extra visitors are allowed to stay overnight without prior notice to the staff or the host.

Max. occupancy: 10 people.

Only the number of guests mentioned in the booking is allowed for overnight stays.

Use of an extra bed during the stay (if not booked): 300.000IDR/night

CHECK IN & CHECK OUT

Check-in time: 2:00 pm

Check-out time: 11:00 am

Our staff will always be there to help you during check-in and check-out.

Late check-in (night, past 2 am) : key box at the entrance of the villa (code and place of key box will be provided before your arrival).

Late check-out is only possible in accordance with the host, upon availability and subject to an extra fee.

Check out -> extra charges for missing:

**Towels: 250.000IDR*

Please sign the form at check-in

& check out (for acceptance of the rules)



IMPORTANT NOTE

LOCAL TAX REPORT

OBLIGATION



Please note that, in order to comply with local regulations, your arrival will be registered with the local authorities within 24 hours of your arrival.

A copy of your passport and arrival visa will be collected.

The administrative cost (tax) to be paid to the local administration for this process is 50 000 IDR/guest.

Our staff will collect the documents and the fees to proceed with the local report at check-in.

We cannot be held responsible for any issue with the local community/Banjar if the fee is not paid by the guest.



PRIVACY

If you do not wish to be disturbed during the day by the staff or wish discreet housekeeping, please inform the villa's host and /or staff and put the sign «Don't disturb » at the entrance.



STAFF

Housekeeping works 7 days/week.

Gardener : 6d/week (not on Sunday)

Pool maintenance : 3 or 4 times/week

Overtime staff (upon request) is subject to extra charges.



SAFE

Please, keep your valuables in the safes, provided in every room.

DO NOT leave belongings in the outside parts of the villa when you leave.



FIRE SAFETY

- Fire extinguisher*
- Smoke and CO2 detector*
- NO smoking in the bedrooms*
- NO fireworks*
- NO BBQ indoors*

Please note that we are not responsible for theft, damages or los of your personal belongings.

Tapwater is NOT drinkable.

Please use drinkable water from

Water dispenser .





Villa Pascaline
Canggu, Bali



AT YOUR DISPOSAL

*Following equipment /services are available
at any time, free of charges :*

EVERY BATHROOM :



*Shower gel, our own fragrance :
'Pascaline' –Shampoo -Hairdryer*

KITCHEN :

Fully equipped , with all amenities

Free Kopi Bali (coffee), tea , sugar

*Note : a Dolce Gusto coffeemaker is pro-
vided. WE DON'T PROVIDE THE CAPSULES
FOR THIS : please bring or buy your own*



IRON & IRONING BOARD

Note : our staff will not iron your laundry



BOARD GAMES

Please, keep all board games complete



POOL MAINTENANCE

FREE SERVICES



WIFI

Free unlimited fast WIFI – 2 hotspots:

- Living area /Master room: Pascaline
- Building 3 rooms : Pascaline2

Password for both hotspots: pascaline 123

MAKE SURE YOU ARE CONNECTED TO BOTH TO IMPROVE COVERAGE



MOBILE PHONE

*With offered phone credit of 25.000IDR, to reach owners or staff at anytime, from anywhere. **A deposit of 3 000 000 IDR is requested.** Refund at check out upon returning*

Additional credit is at your expense.



LINEN—TOWELS CHANGE

*For your comfort : change of linen
bedsheets every 4 days.

** Towel change : every 2 days.*

Higher change frequency of linen : at your expenses



SMART



SMART TV

Smart TV—Connected to the internet

Note : NETFLIX AND OTHER APPS ARE ONLY available by using your own accounts

Please note: access to some apps may be restricted by the Indonesian government.

BLUETOOTH SPEAKERS :



-in the living room ('Stage')

-Garden Bluetooth speakers (gazebo)

-> See 'How to use' page 24



DRINKWATER *Free : 1 Gallon 20L*

max. per 2 days



BABY BED & BABY CHAIR



INSECT REPELLENT



Insect repellent (sprays and burning Spirals) are provided.

Personnal repellents (like body creams) are at expenses of guests.



GAS BBQ

For security reasons and fire prevention : only use BBQ OUTSIDE. Turn gas off when finished. Using of a charcoal BBQ is forbidden for security reasons.



IMPORTANT NOTES :

**If you need a refill of any consumables (water, coffee tee, shower gel, shampoo, toilet paper, etc) ,please ask. Alle consomubales are included in the price of the stay for use within normal limits. Any abnormally high consumption or waste will not be refilled.*

**No deposit is required.*

However, the guest will have to pay any damage to the accommodation or its facilities. Our staff will do a complete check before you're leaving for check out.

EXTRA SERVICES *

** Subject to extra charges.*



CAR RENTAL

Air-conditioned car, with or without driver

Full-day guided tour with driver.

Rates listed in the villa.



SCOOTER RENTAL (see next page for rates)

Discover Bali at your own pace and avoid traffic jams



BABY SITTER

Enjoy a romantic tête-à-tête, while your kids are in the caring hands of our staff.

During working hours of staff: NO extra charges. OUTSIDE working hours: 75.000IDR/H (max. 2 kids per babysitter)*



BIRTHDAY ? CELEBRATION ?

Do you want to celebrate a birthday ? Other celebration ? Ask the staff.



PRICELIST AND MOTORBIKES

	 Scoopy & Fazzio	 Grand Filano	 ADV, Vario & NMax	 XMax
DAILY	70 K	80 K	150 K	250 K
WEEKLY	450 K	500 K	800 K	1.6 J
2 WEEKS	850 K	1 J	1.4 J	3 J
MONTHLY	1.5 J	1.650 J	2.2 J	3.8 J



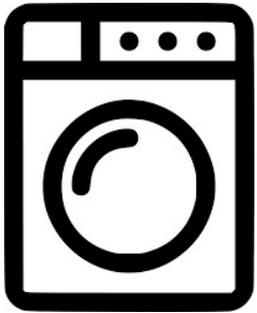


Villa Pascaline

Canggu, Bali



AND MORE



LAUNDRY SERVICE



EXCURSIONS



SPA TREATMENTS



& MESSAGES

—>PAGE 12

—>PAGE 13

ASK OUR STAFF FOR INFORMATIONS, PRICES
AND BOOKINGS



IMPORTANT NOTE

*Please note : NO GOCAR—NO GRAB—
NO UBER in this area. DROP OFF ONLY.*

Help the local community by using the

*Please support our local community by using local the local
transport services. This is a good way to help them and a safe so-
lution. Prices are listed and displayed, so no unpleasant
surprises.*

Villa Pascaline

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ACTIVITIES

For our advice, visit our website :

www.balivillapascaline.com

Prices, reservation and informations : kindly ask our staff.

CULTURE



SPORT



TREKKING



NIGHTLIFE



SHOPS, RESTAURANTS



AND SO MUCH MORE...





Villa Pascaline

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SPA & MASSAGES

Enjoy a massage or a wellness treatment

at the villa:

From a traditional Balinese massage to a full wellness package, choose yours:

-1 h massage : Starting from 175 000IDR

-Packages : (ask our staff for price list)

Sweet honeymoon package

Manicure and pedicure package

Aroma therapy, cream bath, body scrub

Facial treatment

Nails

....



Informations/Reservations : please ask staff

IMPORTANT NOTE

NO massages or spa /wellness treatments in the bedrooms.

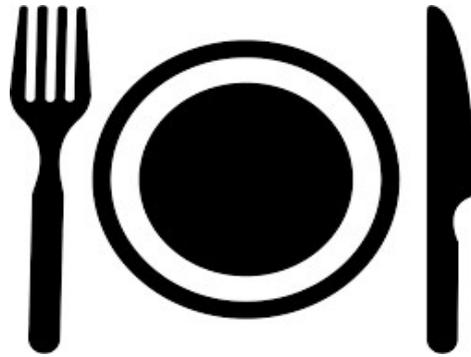
Only in gazebo or on sunbeds WITH Protection and towel.

Please avoid oil stains. Damages will be charged.





CULINARY



Breakfast, lunch & dinner by staff:

Our staff will prepare the breakfasts of your choice at the time you want.

Only the food cost is at your expense.

Lunches can also be prepared by our staff as well, upon request (same conditions as for breakfasts).

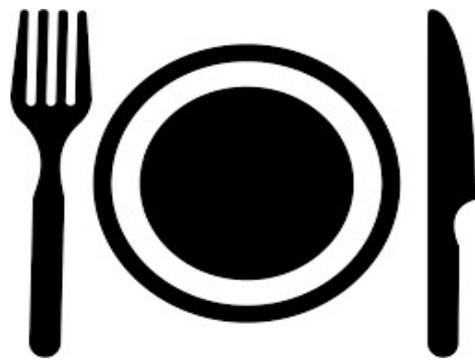
Dinner: if you want dinner prepared by staff, an additional fixed charge of 150.000IDR will be applied (for the extra time outside working hours of staff, price is for all guests, not per person).

The staff will prepare the dinner you want and get the groceries from the shop or market (food cost at your expense).

A chef can also be requested. Start price: from 600.000IDR + needed groceries for the chosen meal.

For chef reservation : ask staff.





Restaurants :

Try local restaurants : *Gidiyon* (walking distance from villa),
Warung Bebi (delivery only)

KTS or *Moringa* for an authentic Indonesian/Western cuisine , free shuttle transport offered for all guests of Villa Pascaline.

Restaurant Selem Gadang : nice atmoshpere and great kitchen for an incredible price .

Or one of the many restaurants around the Villa or *Batu Bolong* and *Canggu* (some menus are available at the villa)

Home deliveries :

Fast and easy through the local app , *GO JEK*.

Our staff can help you with your first order.



GO FOOD
POWERED BY GO JEK





Catering Services

Tailored to Your Taste

Welcome to our private catering service, where culinary creativity meets impeccable service

On request Cooking class, Catering and Prasmanan



Service Offerings

- Customized menus crafted to suit your event
- Fresh, High - quality ingredient sourced locally
- Professional service staff to ensure seamless execution

To inquire about our catering services or to customize your menu, please contact us

(+62) 081 338 030 246

Br. Tengah, Desa Duda, Kec. Selat, Kab. Karangasem



HOUSE RULES

- *Please, take care of the villa as you would of your own house*
- *Strictly forbidden to smoke in the bedrooms. Strictly forbidden to smoke in the bedrooms. Use ashtrays for your cigarette butts and don't drop them around in garden*
- *No massages in the bedrooms. Use gazebo or sunbeds WITH protection and towel. Oil stains on beds, sofa,...will be charged*
- *No food consumption in the bedrooms (ant prevention)*
- *Respect your neighbours: no music, party or loud noises after 10pm. NO PARTIES ALLOWED WITH OUTSIDE GUESTS*
- *CCTV / camera security : the villa is under CCTV control. ONLY surroundings aeras and entrance are recorded. We don't want to disturb your privacy. Recorderd images are available on request from the host. Disconnection of CCTV :upon request, under full*

responsability of the guests



IMPORTANT NOTE

**ALL DRUGS ARE STRICTLY FORBIDDEN IN
INDONESIA**



SWIMMING POOL



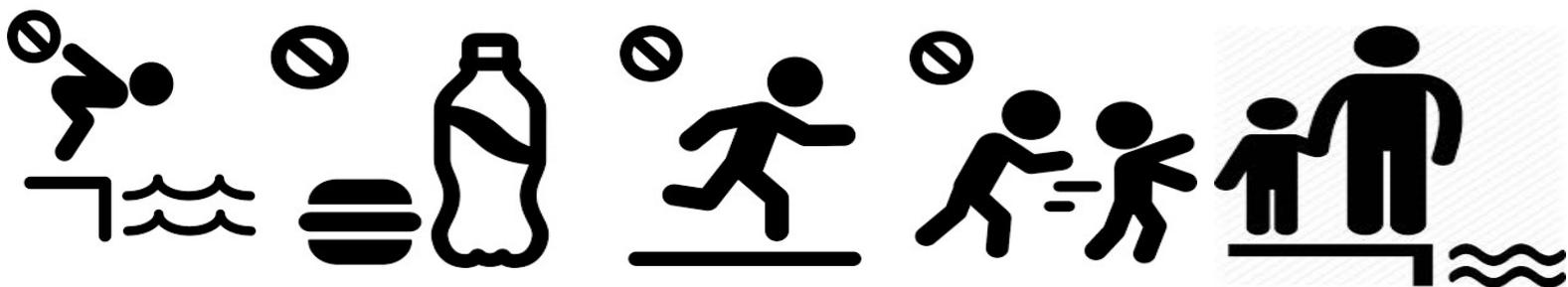
RESPONSIBILITY

Access to the pool is under the full responsibility of the guests.

Children must be accompanied by an adult.

The owners or staff cannot be held responsible for any incident around or in the pool.

It is strongly advised to use only use plastic cups in or around the pool. Fences or a pool alarm can be rented if needed, upon request by staff.



FLOATING BASKET

When using the floating basket, please don't drop food or drinks into the pool. Otherwise, we will be obliged to charge you the pool cleaning fee.

POOL CLEANLINESS

The pool is maintained every two days.

Please note: During heavy rain, the pool water may temporarily turn green. This is a natural and harmless reaction due to the surrounding greenery. The filtration system will work longer during these times to restore the pool's clarity.

Some leaves from the nearby frangipani trees may occasionally fall into the pool. Our staff will clean them as soon as possible.



ECO

Villa Pascaline
Canggu, Bali

FRIENDLINESS



Bali, like all places on Earth, and especially touristic places, faces environmental problems.

We try to be as respectful as possible of the environment in order to preserve our precious resources.

Thank you for helping us:

Only use the AC when in the room and with closed doors!

Use the water sparingly-

Only throw in the toilet what Mother Nature provides.

Turn off the lights during the day-

Keep your glass bottles and metal can for recycling- (sort separately and give these to staff)

Try to shop avoiding excess packaging during shopping.

Use ashtrays for your cigarette butts. Don't throw them in the garden or elsewhere in the villa. Use provided ashtrays, PLEASE SMOKE OUTSIDE THE HOUSE AND ROOMS

Damage to furniture caused by smoking (burn marks) are chargeable immediately at the standard price we will pay for fixing or replacing the damaged pieces.





IMPORTANT NOTES

Unusually high consumption of water or electricity *can result into an additional extra fee.*
(Meters are checked daily)

Above allowance Kw a day : extra each KW charges at 15000IDR/ extra KW (the allowance is the average of consumption of previous 12 months)

Power cuts are occasionally possible (breakdowns). The maximum power of electrical installations is imposed by the government.

The villa is twice connected to the electrical network (2 different and separate meters) to improve stability of it.

In the event of high simultaneous consumption (AC, water heater, etc.) the system can go into safety mode and trigger a cutout.

Seek advice from staff if needed.

We have 3 electric water heaters at your disposal, for your comfort.



Please understand that if everybody is showering at the same time and continuously, the installation needs time to heat the water again for the next guests who wants to take

The house rules are applicable throughout your stay.

Failure to comply with these rules may result in additional costs at your expense, claimable immediately. Signing the check-in document at check-in implies the full acceptance of all rules.



Tips & good to know

RESPECT



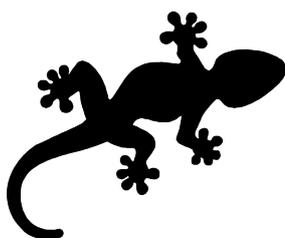
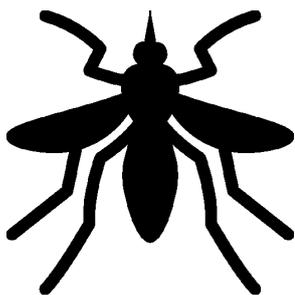
Please respect Bali, its inhabitants and its traditions and religion, so that the island keeps its charm. Keep the 'Bali smile' .

NO WORRIES...



*No worries about timeYou 're in Bali...
 Never heard before about 'Bali Time' ?*

INSECTS, CLIMATE



Bali has a tropical climate: warm, with high humidity, rain showers . This climate leads the presence of insects (ants, flies, mosquitoes, etc...), depending on the season. Although the villa receives a monthly (ecological) treatment by a specialized company, the presence of insects may still occur, periodically persistent (depending on the season). Also, geckos are part of Bali. Not harmful. Geckos are the best mosquito hunters. Avoid to store left overs around in the kitchen or elsewhere to avoid attraction of insects. Thank you for your understanding.



Tips & good to know

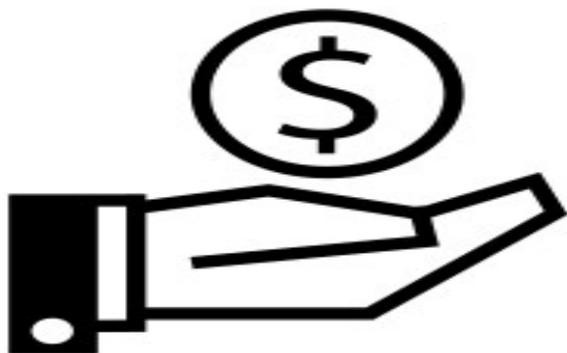


STAFF

Did you like the services of our staff?

Please give them a thankful tipping.

Thanks !



IMPORTANT NOTE

PRICES MENTIONED IN THIS BOOK ARE SUBJECT TO PRICE CHANGES,

WE ALWAYS DO OUR BEST TO UPDATE THIS BOOK IN A TIMELY MANNER.

HOWEVER? AS WE ARE WORKING FOR SOME SERVICES WITH A LOCAL COMPANIES, A PARTNER AND PRICE CHANGES CAN OCCUR.

WE ARE NOT RESPONSIBLE FOR THE PRICING POLICY OF OUR EXTERN PARTNERS.

THANKS FOR YOUR UNDERSTANDING



PAY TERMINAL

We accept credit card payment.



**Card payments are subject to an extra 2% bankfee*

USEFUL NUMBERS

STAFF Ratna : +62 878-6170 -3197

Budi : +62 918-1396-2610

Putu : +620821-4725-6227

Made (emergencies only) : +62 812-3657-908



TOUR and ACTIVITIES :

Putu : Need help for booking a trip or special request ? +62 813-5334-8349

+62 813-6076-4646



OWNERS

+32 476 71 58 12

EMERGENCIES

Police : 110/112 (SMS 1717)

Tourist Police : +62 361 224 111

Ambulance : 118

Firefighter : 113

Doctor at the villa : +62 812 392 18 13



In the event of a breakdown or for a request for technical maintenance, contact the staff.
Our maintenance team will intervene as soon as possible to resolve the problem.

ASK OUR STAFF FOR ANY INFORMATIONS

FIRST AID KIT



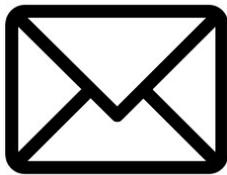
*First aid or minor injuries: ?
Our first aid kit is available to you
in the utility room ('gudang')*





You want to join us again ? 27

as a repeater, get 5% discount on your next stay (only direct bookings, discount applied on standard rates only)



Email :

info@balivillapascaline.com



Visit our website :

balivillapascaline.com or scan QR



Youtube :

Villa Pascaline Bali



Instagram :

Villapascaline

Tag us #villapascaline

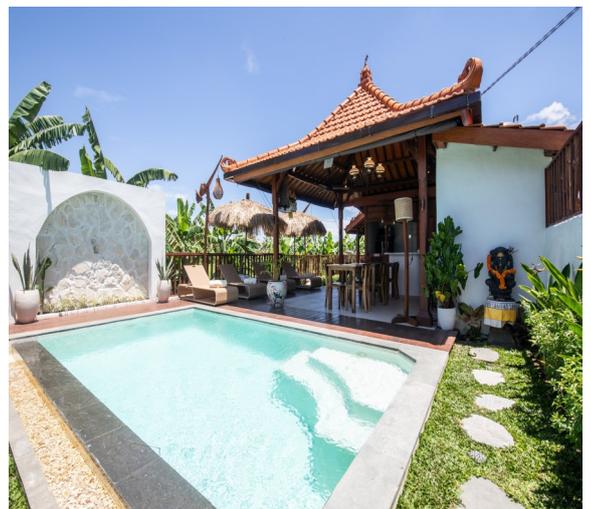
Reviews :

You booked your holiday with Airbnb, Booking.com, Abritel/VRBO/Homelidays ? Please , leave your review and share your experience with our next, upcoming guests . Thanks !





DISCOVER OUR SECOND HOME@HOME



Villa Pascaline

Canggu, Bali

Please DON'T DISCONNECT OR CHANGE ANY CABLE CONNECTION (TV/Decoder/home cinema/Internet modem)

How to use TV (LG) & Soundbar

Enjoy your favorite channels and apps with our Smart TV.

Please note that some channels or apps may not be available in

How to use TV LG

Turn TV on with LG-Remote.

Wait for the loading of the application on the TV

Push the 'Home' Button on  the TV Remote and scroll through the apps. 

You can also easily cast from your mobile device to the TV. 

How to use Bluetooth (BT)

You have a bluetooth soundbar on the TV (for using with TV or play music from your phone) and one soundbar under the gazebo to enjoy music in the garden.

Using soundbar with TV: make sure the 'optical' link is activate on the soundbar (click on 'OPT' on remote).

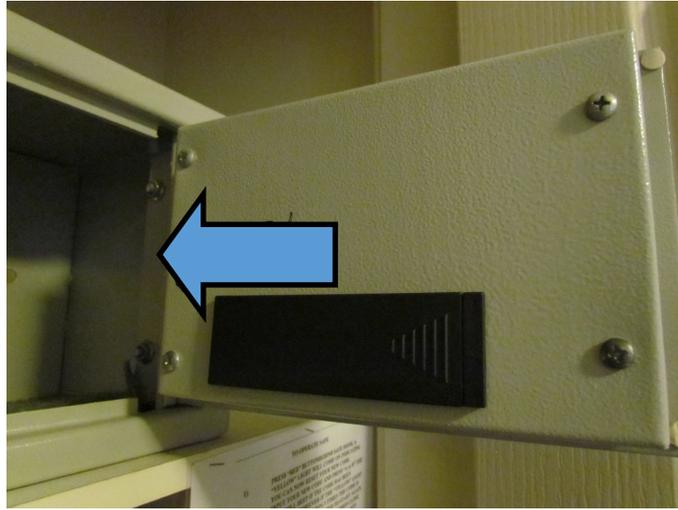
To use BT (Bluetooth): Turn BT on with remote and search for 'Stage' on your BT connection of your phone.

A second Bluetooth soundbar is installed under the roof of the gazebo. You can use it the same way as the soundbar from the TV to enjoy music in the garden

Please don't change any parameter or cable connection any device optimally

For using your own external devices (game console,...): only the HDMI2 for connection (on the left side of TV Screen)
DON'T disconnect any other cable or connection please





To operate safe:

- 1) Press button behind safe door (see picture) A “yellow” light will come on indicating you can now reset your new code.*
- 2) Input your new code and press “A or B” the safe will beep if the code has been accepted.*
- 3) Once your safe has been re-coded close the safe door and turn the knob to close*
- 4) To open your safe: input your code followed by the “A or B” button and turn the knob”clockwise”.*
- 5) In case you are not able to open the safe with your code: a key is attached to the key hanger of the room. Remove the black cover in front and open with key .*

Our staff is still ready to help in case you need .

Please : keep door of safe OPEN at check out



FLOATIES FOR SALE

Kids : small floatie :

90,000IDR



Kids : arm band

floaties : 70.000IDR



Large /Adults floaties :

From 150.000 IDR

Donut, unicorn, tropical mattress...



Ask our staff for more information.

*no refund or exchange if unpacked

POOL ALARM



FLOATING POOL ALARM FOR RENT

50.0000 IDR/DAY

Extra safety for young kids

Please note : this tool is not replacing parent's
attention or supervision...

We can't be held responsible for any incident in or
around the pool.

Pool fence rent : 220.000IDR/day



BAHASA Indonesia ?

A few basics...

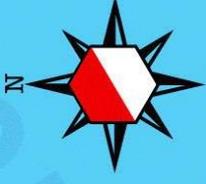
- Selamat Pagi: Good morning
- Selamat Siang: Good afternoon
- Selamat sore: Good evening
- Selamat malam: Good night
- Apa kabar?: How are you? – Kabar baik: I'm good
- Terima kasih: Thank you
- Sama Sama: You are welcome
- Yes : ya / No : Tidak
- Excuse me : Permisi

- 1 – Satu ; 2 – Dua ; 3 – Tiga ; 4 – Empat ; 5 -Lima ; 6 -Enam ; 7 – Tujuh ; 8 – Delapan ; 9 – Sembilan ; 10 – Sepuluh.
- 11 Seblas
- 12 Dua belas
- 13 Tiga belas
- 14 Empat belas
- 20 – Dua puluh ; 30 – Tiga puluh, etc ...
- 100 – Seratus ; 200 – Dua ratus etc...
- 1, 000 : Seribu – 10,000 Sepuluh Ribu
- 1 million : Satu juta
- Harga: Price
- Berapa harganya?: How much does it cost?
- Harga nya mahal: Price is expensive
- Lebih murah bisa?: “Cheaper possible?”
- Saya tidak ada cukup: I don't have enough
- Mahal sekali: Very expensive!



BALI ISLAND TOURISM MAP

www.indonesia-tourism.com



Java Island

Ketapang

Gilimanuk

Ferry

EAST JAVA PROVINCE

NEGARA

Mendooyo

BALI STRAITS

Pekutatatan

Mayong

Tablignan

Buyuan Lake

Buyan Lake

Singaraja

Kubutambahan

Buyan Lake

Tejakula

Kintamani

Batur Lake

Trunyan

Trunyan

Mt. Merbuk

Mt. Patas

Mt. Batukau

Mt. Pohen

Mt. Catur

Beranian Lake

Bedugul

Pejang

Tampaksiring

Guagajah

Ubud

Sukawati

Sukawati

Amuk Bay

Mendoyo

Pekutatatan

Antasari

Tanahlot

Museum Bali Denpasar

Kuta

Sanur

Sanur Beach

Sanur

Sanur

Sanur

Sanur

Sanur

Amuk Bay

Mendooyo

Pekutatatan

Antasari

Tanahlot

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Amuk Bay

Mendooyo

Pekutatatan

Antasari

Tanahlot

Museum Bali Denpasar

Kuta

Sanur

Sanur Beach

Sanur

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AVOID CLOGGING OF KITCHEN SINK



*PLEASE drop used oil and fat
in can under kitchen sink
to avoid
clogging of the pipes.*



*Please, switch off AC when
you're not in the room.
Thank you.*



*Please, only throw in toilets
what Mother Nature provides.
Thank you.*

